

Electronic Acknowledgement Receipt

EFS ID:	6279021
Application Number:	10645438
International Application Number:	
Confirmation Number:	7992
Title of Invention:	Management of queues in contact centres
First Named Inventor/Applicant Name:	Tony McCormack
Customer Number:	23644
Filer:	William M. Lee/Maggie Ballesteros
Filer Authorized By:	William M. Lee
Attorney Docket Number:	920673-94702
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Application Type:	Utility under 35 USC 111(a)

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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		94702response.pdf	482643 d7472d4473128040612a1b6c29a021c751641129	yes	10
Multipart Description/PDF files in .zip description					
Document Description			Start	End	
Amendment/Req. Reconsideration-After Non-Final Reject			1	9	
Extension of Time			10	10	

Warnings:

Information:

2	Fee Worksheet (PTO-875)	fee-info.pdf	30064 e7fa0b112ec47230c16c67d48b3de19aec92a2250	no	2
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Warnings:

Information:

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If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

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